



Associate Profile

Angela Walterscheid



Angela is dedicated to helping companies develop their human resources. With over 20 years of corporate and consulting experience, Angela's focus is on design, development, and facilitation of custom learning experiences in management, leadership, customer service, time management, team development and many areas of professional development that result in improved business and individual performance.

Angela is a natural at training delivery and coaching. Angela gained a reputation as being professional and dynamic. Acting as a HRD training specialist, internal consultant, coach and manager, Angela performed needs assessment, design/development, class delivery and follow-up.

Qualifications/Experience

- BBA in Personnel and Human Resource Management
- Selected to attend the Leadership Development Programme at the Centre for Creative Leadership
- Member of American Society for Training and Development (ASTD)
- Certified in Stephen Covey's: Seven Habits of Highly Effective People, What Matters Most, Power of Understanding and Building Trust
- Certified in the training modules by DDI (Development Dimensions International)
- Certified in Technical Leadership by Blessing White

Specialist Areas

- Behavioural Interviewing
- Management and Leadership Development
- Coaching for Performance
- Performance Management
- Customer Service Basics
- Presentation Skills
- Custom Team Building sessions
- Stress Management using Stress Style Indicator
- Business Etiquette
- Train-The-Trainer and Facilitation Skill

"Angela is definitely my go-to trainer! She always hits a home run, delighting clients and session participants alike. Angela is an excellent facilitator and she exceeds expectations time and time again! You cannot go wrong with Angela!"



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